RadMD Access for Ordering Providers to Request Prior Authorization

1. **To get started, go to https://www.RadMD.com**

2. **Click the New User button on the right side of the home page**
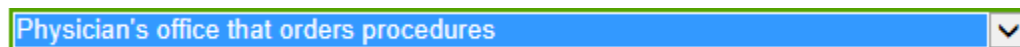
   Complete the form only for yourself

   Shared accounts are not allowed

3. **What best describes your company**

   Select the link for "Physician's office that orders procedures"

4. **Create a User ID for yourself**

   You will use this User ID to sign in to initiate authorizations on RadMD.

5. Complete Contact Information

Enter your name, phone number, fax number, company name and job title

Name

First	Last

Phone **Fax**

(xxx) xxx-xxxx	(xxx) xxx-xxxx

Company Name **Job Title**

Enter your email address

Email **Confirm Email**

example: you@company.com	

Enter your office address

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Address

example: 123 Main St.
example: Suite A (optional)

City	[State]	Zip

6. Provide your supervisor's information

Your Superior

The manager or supervisor responsible for terminating your access.
This cannot be yourself.

Name

First	Last

Phone **Email**

(xxx) xxx-xxxx	example: boss@company.com

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7. Submit Application

Submit Application

Click Submit Application

Once the application is submitted, you will receive an immediate email from RadMDSupport confirming receipt of your request

You will receive another email within 72 hours with additional instructions, which will include your approved Account ID and a link that will allow you to create a passcode

If you have not received an email within 72 hours, check your junk email. Firewalls may prevent the delivery of this email confirmation

Your approved Account ID number and Passcode will allow you to sign in to RadMD to initiate authorizations for requests and submit documentation for authorizations or audits

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Questions? Comments?
For assistance, please contact the provider support team at:
radmdsupport@evolent.com or call **1.800.327.0641.**

RadMD is available 24/7, except when maintenance is
performed every third Thursday of the month from 9 p.m.–12
a.m. PST.

RadMD.com

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